

C I T Y O F E L P A S O

COMMUNITY + HUMAN DEVELOPMENT



RESILIENT EL PASO

THE BINATIONAL METROPLEX

VIBRANT
DESERT

BINATIONAL
ECONOMY

EMPOWERED
EL PASOANS

RESILIENT
GOVERNANCE

2015

2018



Community Vulnerabilities + Human Services



Our team is focused on supporting the most vulnerable El Pasoans as we navigate through the impacts of the COVID-19 crisis. This pandemic has exacerbated deep challenges that already existed in our community including **housing affordability, utility cost burden, access to food and the individual financial stability of El Pasoans.**

We are charged with equitably deploying relief programs and support to ensure **an inclusive and resilient recovery** that makes our community ultimately stronger and more prepared than ever before.



Community Partnerships



Social Services



Philanthropy

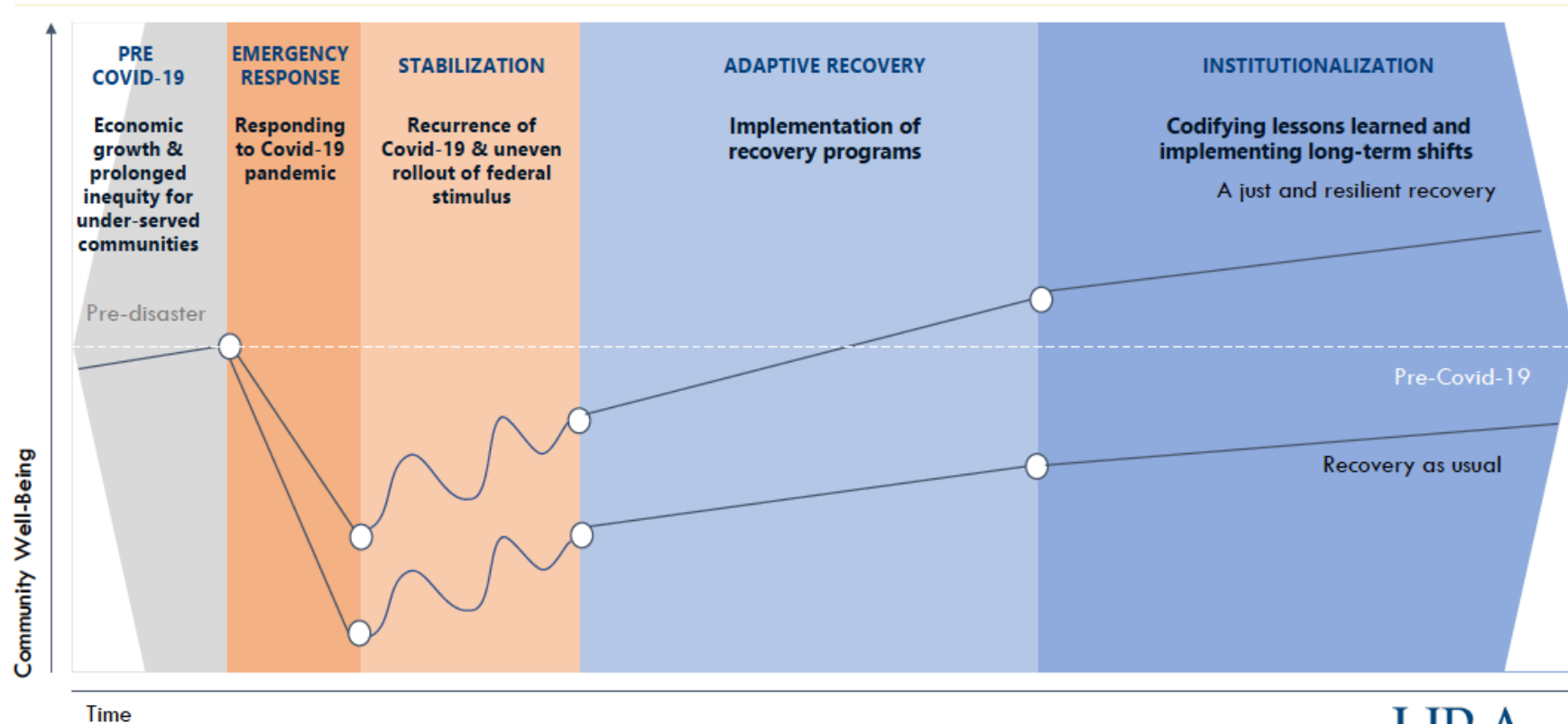


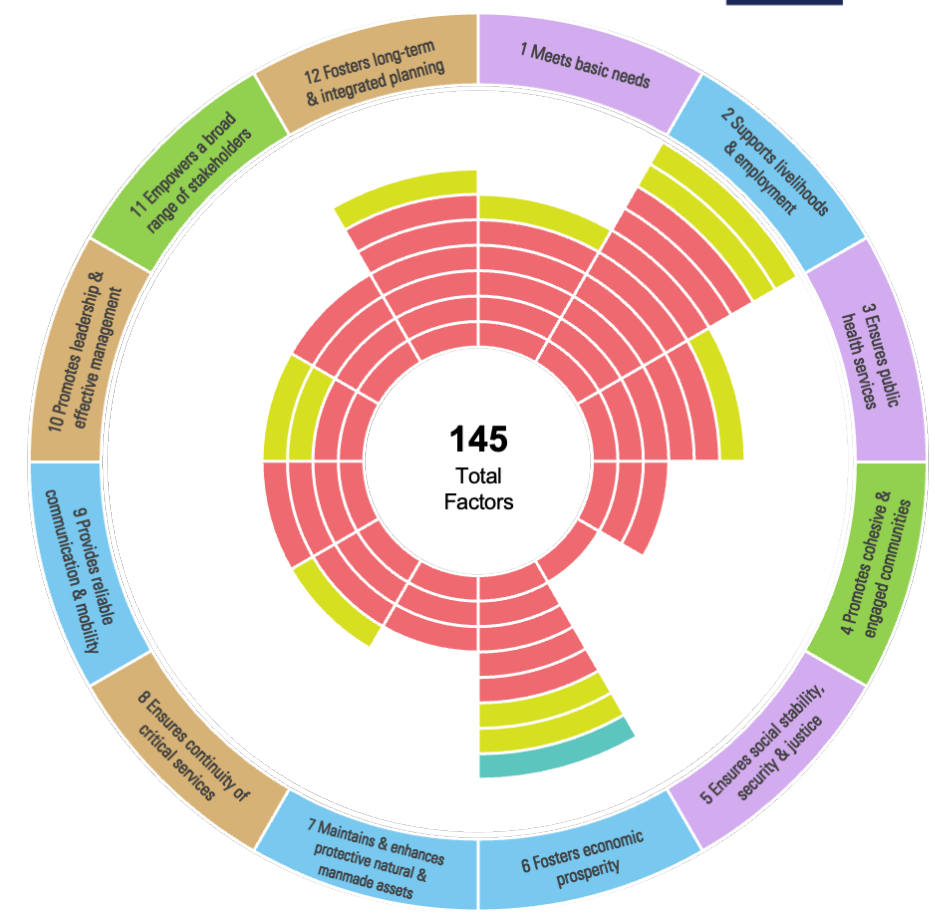
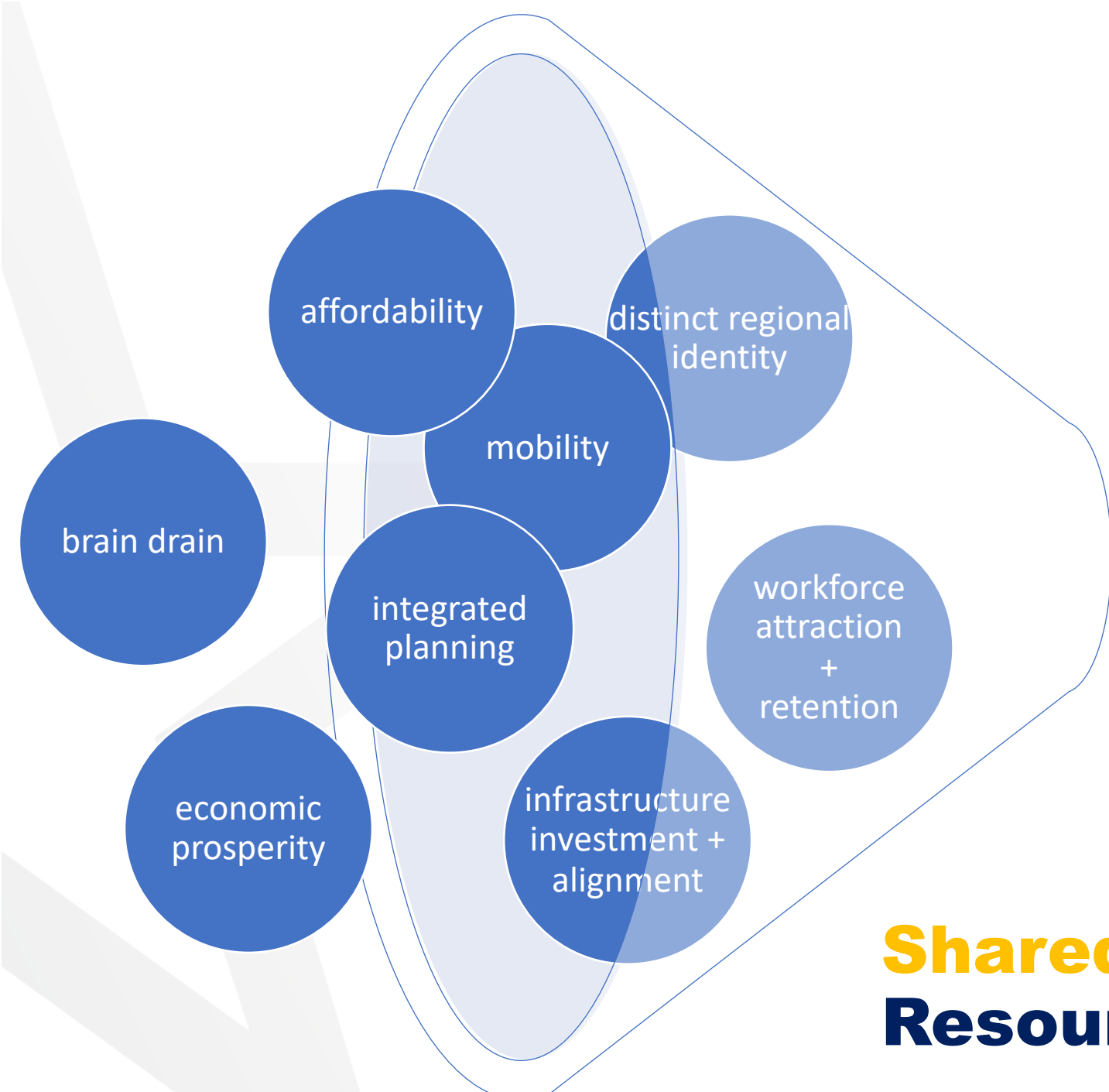
2020

An *Inclusive + Resilient* Recovery

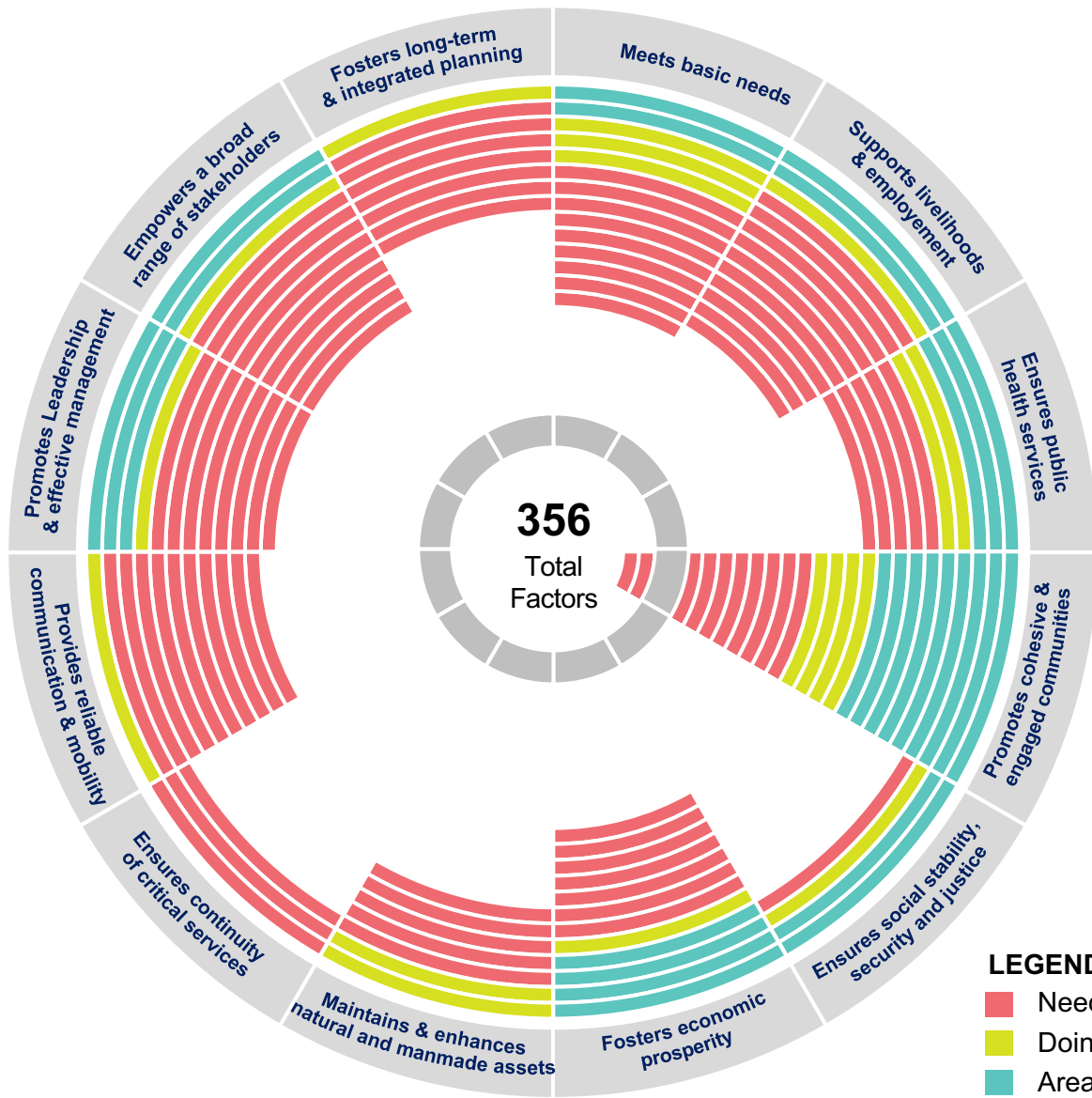
An inclusive and resilient recovery is an ongoing process that requires our community to both understand our vulnerabilities and strengths prior to the crisis as well as targeting goals that better position us to respond to any future crisis. Currently, our community and the nation exist within the Stabilization Phase of the graphic below.

As we continue to adapt to changing conditions and implement recovery programs, the team remains focused on an upward trajectory that ultimately institutionalizes lessons learned and benefits the community far beyond the end of the current crisis.

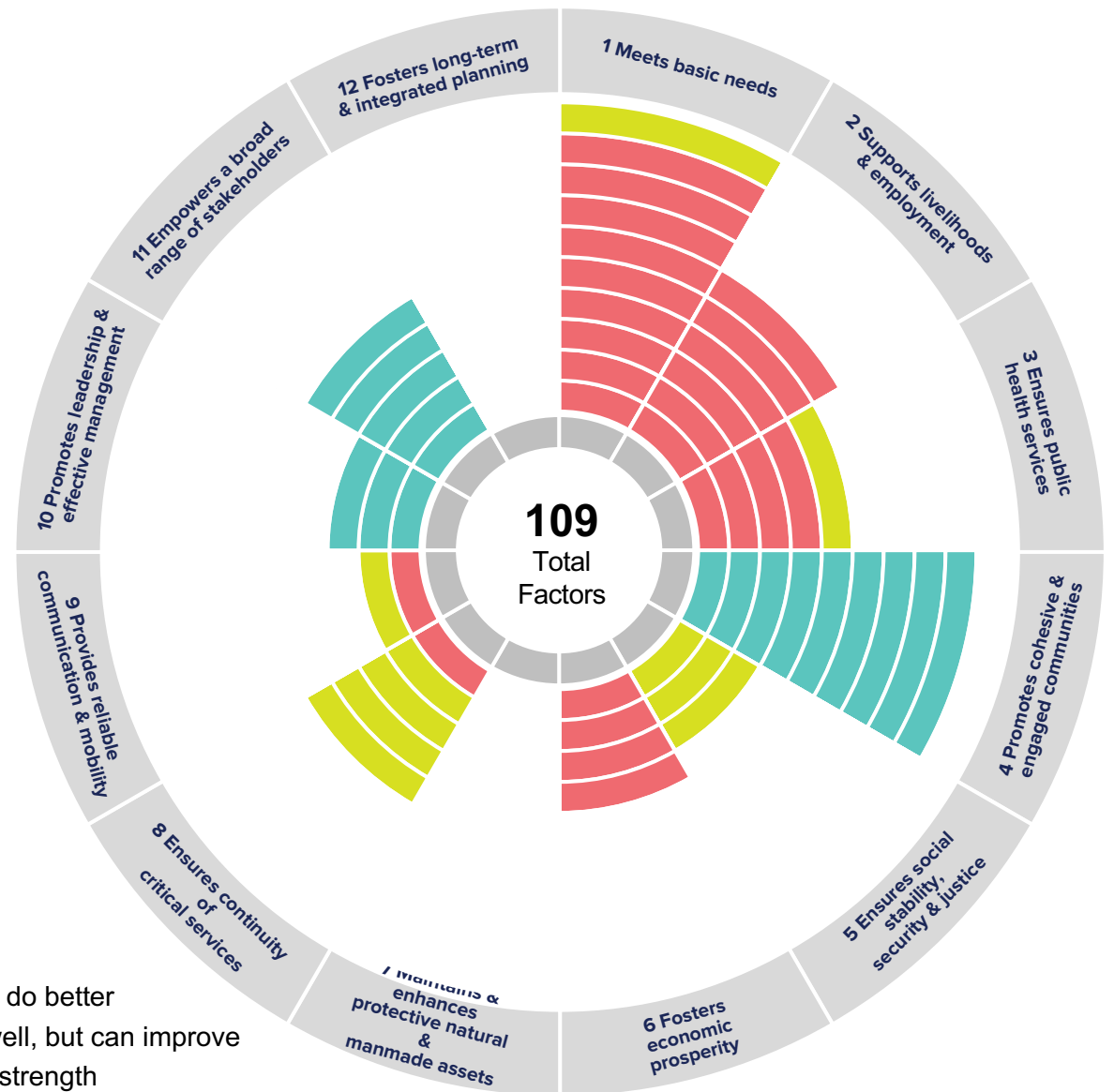




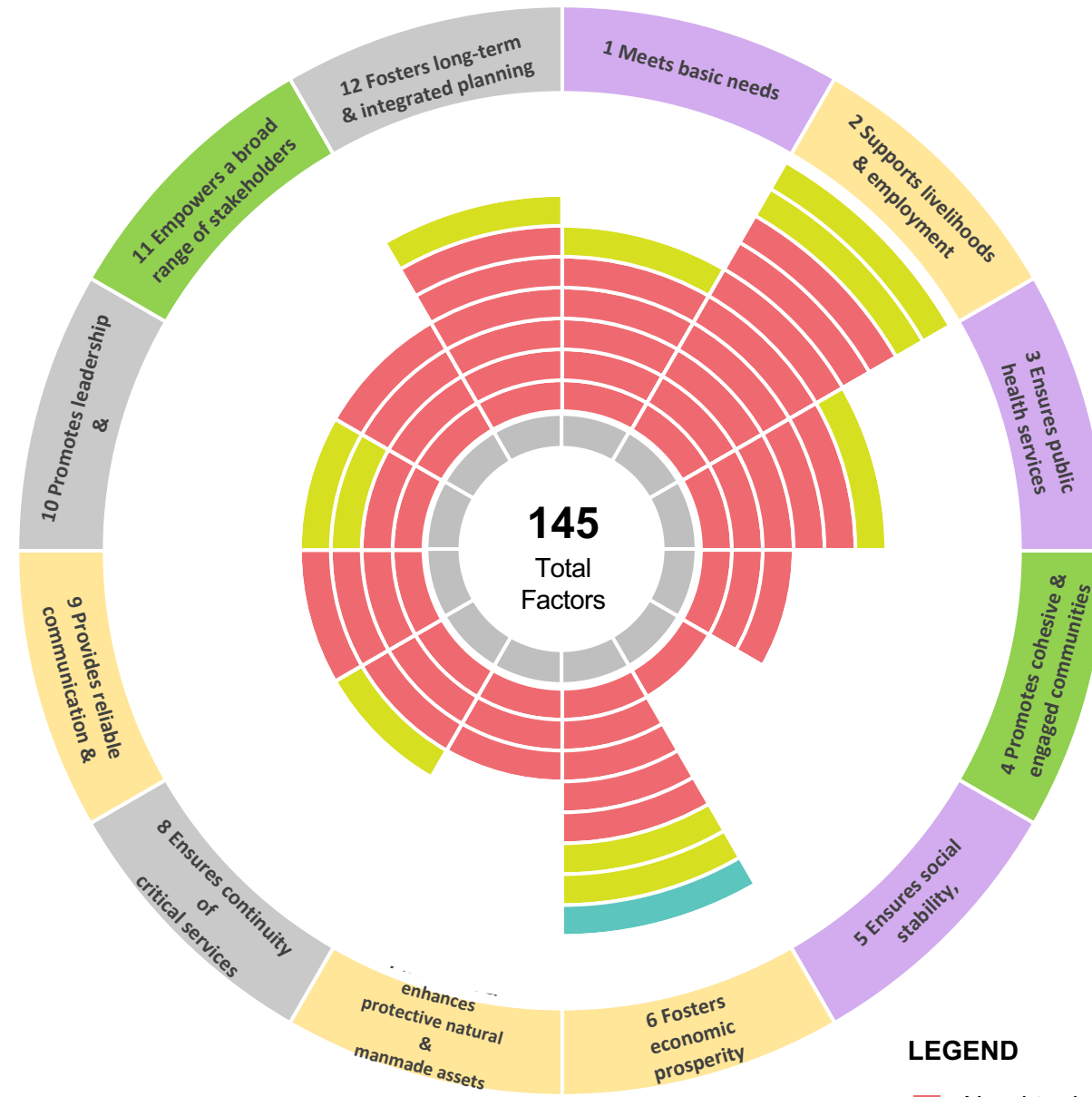
Shared Community Priorities, Resources and Results



2016 Community Perceptions Assessment (non-crisis condition)



2020 Community Vulnerability Assessment (crisis condition)



Top 3 Areas:

1. Support Livelihood + Employment
2. Fosters Long Term + Integrated Planning
3. Fosters Economic Prosperity

Key Takeaways:

1. Focus has shifted from response and relief toward **recovery**
2. Need for broad and dynamic **alignment of priorities and resources** across the community
3. Basic Needs, Livelihood and Economic Prosperity are **inextricably linked priorities.**

LEGEND

- Need to do better
- Doing well, but can improve
- Area of strength

community + human development

Advance Equity

Reduce Poverty

Build Sustainability

Civic Empowerment

- Equity + Access
- Climate Action
- Volunteerism + Engagement

Human Services

- Homelessness
- Health+ Wellbeing
- Recreation + Lifestyle

Neighborhood Development

- Housing
- Community Revitalization
- Quality of Life

Our responsibility is to serve as the catalyst for community partnerships, collaboration + change ensuring **equity, resilience + sustainability** for the most vulnerable El Pasoans by giving voice to the underrepresented, supporting a strong system of human services & investing in El Paso homes, families + neighborhoods.



C I T Y O F E L P A S O

COMMUNITY + HUMAN DEVELOPMENT



Stakeholder Outreach + Data Analysis

Source Type	Source Title	Consultee Type	Factor	Additional Narrative	Issue Rating	Primary Driver	Primary Sub-driver
Focus Group	EP Social Work Research Focus Gr	Academia					
Focus Group	Fair Housing Task Force	Civil Society	Small Business / Microenterprise Support		Need to do better	2 Supports livelihoods & employment	2.5 Access to finance
Focus Group	Lenders Focus Group	Business	Small Business / Microenterprise Support		Need to do better	2 Supports livelihoods & employment	2.5 Access to finance
Survey	VPS Needs Assessment	Civil Society					
Workshop	DCHD Executive Team	Government	Rental Mortgage and Utility Assistance		Need to do better	1 Meets basic needs	1.1 Housing
Workshop	DCHD Executive Team	Government	Rapid Rehousing		Need to do better	1 Meets basic needs	1.1 Housing
Workshop	DCHD Executive Team	Government	Independent Contractor Support		Need to do better	2 Supports livelihoods & employment	2.3 Livelihood support following a shock
Workshop	DCHD Executive Team	Government	Shelter Provision (Youth)		Need to do better	1 Meets basic needs	1.1 Housing
Workshop	DCHD Executive Team	Government	Shelter Provision (Adults)		Need to do better	1 Meets basic needs	1.1 Housing
Workshop	DCHD Executive Team	Government	Case Management / System Navigation		Need to do better	1 Meets basic needs	1.1 Housing
Workshop	DCHD Executive Team	Government	Housing Rehabilitation		Need to do better	1 Meets basic needs	1.1 Housing
Workshop	DCHD Executive Team	Government	Utility Cost Burden		Need to do better	1 Meets basic needs	1.1 Housing
Focus Group	nerable Population Support Task Fo	Civil Society	Homeless Prevention		Need to do better	1 Meets basic needs	1.1 Housing
Interview	YWCA	Civil Society	Domestic Violence / Abuse		Doing well, but can improve	5 Ensures social stability, security & justice	5.1 Deterrents to crime
Focus Group	Hope Border Institute Focus Group	Civil Society	Social Justice	Focused on people that did not recieve stimulus money but ne	Doing well, but can improve	5 Ensures social stability, security & justice	5.1 Deterrents to crime
Focus Group	EP Social Work Research Focus Gr	Academia	Childcare services		Doing well, but can improve	5 Ensures social stability, security & justice	5.1 Deterrents to crime
Focus Group	EP Social Work Research Focus Gr	Academia	Domestic Violence / Abuse		Doing well, but can improve	5 Ensures social stability, security & justice	5.1 Deterrents to crime
Focus Group	EP Social Work Research Focus Gr	Academia	Food access		Need to do better	1 Meets basic needs	1.4 Food
Focus Group	EP Social Work Research Focus Gr	Academia	Healthcare services		Doing well, but can improve	3 Ensures public health services	3.3 Capacity and measures to manage public health
Focus Group	EP Social Work Research Focus Gr	Academia	Mental health services		Need to do better	2 Supports livelihoods & employment	2.3 Access to general healthcare
Workshop	City Council Work Sessions	Government	Payroll Assistance		Need to do better	3 Supports livelihoods & employment	2.3 Livelihood support following a shock
Interview	UMC Executive Leadership	Other	Mental Health Sevices		Doing well, but can improve	3 Ensures public health services	3.3 Capacity and measures to manage public health
Focus Group	nerable Population Support Task Fo	Civil Society	Rapid Rehousing		Doing well, but can improve	1 Meets basic needs	1.1 Housing
Interview	Workforce Solutions Borderplex	Business	Independent Contractor Support		Need to do better	2 Supports livelihoods & employment	2.3 Livelihood support following a shock
Interview	El Paso Center for Children	Civil Society	Shelter Provision (Youth)		Doing well, but can improve	1 Meets basic needs	1.1 Housing
Focus Group	nerable Population Support Task Fo	Civil Society	Shelter Provision (Adults)		Need to do better	1 Meets basic needs	1.1 Housing
Focus Group	nerable Population Support Task Fo	Civil Society	Case Management / System Navigation		Need to do better	2 Supports livelihoods & employment	2.3 Livelihood support following a shock
Interview	UMC Executive Leadership	Other	Housing Rehabilitation		Need to do better	1 Meets basic needs	1.1 Housing
Interview	Texas Gas Service	Business	Utility Cost Burden		Need to do better	1 Meets basic needs	1.2 Energy
Workshop	DCHD Executive Team	Government	Financial Resilience (Savings + Capacity)		Need to do better	2 Supports livelihoods & employment	2.5 Access to finance
Interview	El Pasoans Fighting Hunger	Civil Society	Enhanced Food System Infrastructure		Need to do better	1 Meets basic needs	1.4 Food
Focus Group	Fair Housing Task Force	Civil Society	Digital Access for Vulnerable Populations		Doing well, but can improve	9 Provides reliable communication & mobility	9.4 Communications technology
Focus Group	nerable Population Support Task Fo	Civil Society	Transportation of symptomatic individuals (homeless)		Need to do better	9 Provides reliable communication & mobility	9.2 Public transport
Focus Group	Fair Housing Task Force	Civil Society	Homeless Prevention		Need to do better	1 Meets basic needs	1.1 Housing
Focus Group	EP Social Work Research Focus Gr	Academia	Rent and Utility Assistance		Need to do better	1 Meets basic needs	1.1 Housing
Focus Group	nerable Population Support Task Fo	Civil Society	Homeless Prevention		Need to do better	1 Meets basic needs	1.1 Housing
Focus Group	Fair Housing Task Force	Civil Society	Legal services		Doing well, but can improve	5 Ensures social stability, security & justice	5.3 Policing to promote safety and security
Focus Group	nerable Population Support Task Fo	Civil Society	Welcome Center Intake		Need to do better	1 Meets basic needs	1.1 Housing
Workshop	DCHD Executive Team	Government	Communicating with and Convening stakeholders		Area of strength		
Survey	OEP Dept. Needs Survey: Muni Cou	Government	Technology and equipment to continue provision of municipal c	Hardware needed to accommodate video hearings conducted	Doing well, but can improve	8 Ensures continuity of critical services	8.3 Maintenance of assests
Survey	OEP Dept. Needs Survey: Muni Cou	Government	Additional cleaning and security services to address COVID cr	Will need additional court security contractor / staff to conduct	Doing well, but can improve	8 Ensures continuity of critical services	8.1 Emergency plans for critical services
Survey	COEP Dept. Needs Survey: FD	Government	311 Call Center	Additional resources to address increase in calls	Doing well, but can improve	8 Ensures continuity of critical services	8.3 Maintenance of assests
Survey	COEP Dept. Needs Survey: FD	Government	Employee Assistance Program	Employee assistance	Doing well, but can improve	8 Ensures continuity of critical services	8.3 Maintenance of assests
Survey	COEP Dept. Needs Survey: FD	Government	Personnel needs (payroll, benefits)	Address COVID related issues - help line, specimen collector	Doing well, but can improve	8 Ensures continuity of critical services	8.3 Maintenance of assests
Survey	COEP Dept. Needs Survey: FD	Government	Emergency Reponse Vehicles and Equipment	COVID response	Doing well, but can improve	8 Ensures continuity of critical services	8.3 Maintenance of assests
Survey	COEP Dept. Needs Survey: FD	Government	Technology / Equipment to exand services		Doing well, but can improve	8 Ensures continuity of critical services	8.3 Maintenance of assests
Survey	COEP Dept. Needs Survey: FD	Government	Vaccinations + Testing		Need to do better	3 Ensures public health services	3.3 Capacity and measures to manage public health
Survey	COEP Dept. Needs Survey: FD	Government	PPE for personnel		Need to do better	8 Ensures continuity of critical services	8.3 Maintenance of assests
Survey	COEP Dept. Needs Survey: FD	Government	Health Center Facility	capacity for recovery and mitigation (drive through testing and	Need to do better	3 Ensures public health services	3.3 Capacity and measures to manage public health
Survey	COEP Dept. Needs Survey: FD	Government	Epidemiology / Education	200 N Kansas	Need to do better	3 Ensures public health services	3.3 Capacity and measures to manage public health
Survey	COEP Dept. Needs Survey: FD	Government	COVID-19 Response and Logistics Center / Lab	9566 Railroad	Need to do better	3 Ensures public health services	3.3 Capacity and measures to manage public health
Survey	COEP Dept. Needs Survey: ED	Government	Grant Program - Target Microbusinesses (< 10 Employees)		Need to do better	2 Supports livelihoods & employment	2.3 Livelihood support following a shock
Survey	COEP Dept. Needs Survey: ED	Government	Grant Program - Expand City/County/LiftFund Small Business	Recovery Program Shortfall	Need to do better	2 Supports livelihoods & employment	2.3 Livelihood support following a shock
Survey	COEP Dept. Needs Survey: ED	Government	Building Permit and Business License Fee Waiver Program		Need to do better	6 Fosters economic prosperity	6.4 Local economy
Survey	COEP Dept. Needs Survey: ED	Government	Downtown Sanitation Program		Need to do better	6 Fosters economic prosperity	6.4 Local economy